

IEC TS 62835

Edition 1.0 2015-04

TECHNICAL SPECIFICATION

Electric toasters for household and similar use – Methods and measurements for improving accessibility

INTERNATIONAL ELECTROTECHNICAL COMMISSION

ICS 97.040.50

ISBN 978-2-8322-2658-2

Warning! Make sure that you obtained this publication from an authorized distributor.

CONTENTS

FC	FOREWORD4						
IN	INTRODUCTION						
1	Scop	e	7				
2							
3							
4		ce of accessibility recommendations					
•	4.1	General					
	4.2	Users' characteristics					
	4.3	Body measurements					
5		ssment of accessibility					
-	5.1	General					
	5.2	Tasks the user has to carry out					
	5.3	Procedure for accessibility assessment					
	5.3.1	-					
	5.3.2						
	5.3.3						
6	Meas	surement accuracy	13				
	6.1	General	13				
	6.2	Linear dimensions					
	6.3	Angle					
	6.4	Force	13				
	6.5	Torque	13				
	6.6	Reflection	13				
7	Test	procedure	13				
	7.1	General	13				
	7.2	General recommendations for printing, markings and displays	13				
	7.2.1	General	13				
	7.2.2	Contrast	14				
	7.2.3	Colour contrast	14				
	7.2.4	Reflection and gloss	14				
	7.2.5	Upper and lower case letters	14				
	7.2.6	Font style	15				
	7.2.7	Font size	15				
	7.2.8	Symbols	15				
	7.3	Information supplied with the toaster (e.g. instructions for use)					
	7.3.1	General					
	7.3.2	,					
	7.3.3	,					
	7.3.4						
	7.3.5	•					
	7.3.6	•					
	7.3.7						
	7.4	Mechanical aspects					
	7.4.1	Layout of interactive parts					
	7.4.2	Lifting and carrying	17				

7.4.3	Attachments	17
7.4.4	Removal of toasted items	
7.4.5	Crumb removal	
7.4.6	Power plug and cord	
7.4.7	Operation of the toaster	19
7.5 C	Controls	19
7.5.1	General	19
7.5.2	Push buttons	19
7.5.3	Knobs	
7.5.4	Lever	
7.5.5	Mechanical selection wheels and slide-controls	
7.5.6	Touch controls	
	eedback	
	larkings on the toaster	
7.7.1	General	
7.7.2	Location of information	
7.7.3	Letter height of markings	
7.7.4	Symbols	
	Packaging	
7.8.1	Ease of unpacking and repacking	
7.8.2	Information provided	
Annex A (in	formative) Hand measurements	27
Bibliograph	у	
Figure 1 – 0	Cylindrical knobs and a bar-grip knob	20
Figure 2 – I	Mechanical selection wheel	23
Figure 3 – S	Slide control	23
-	- Hand length	
-	– Dorsal length of middle finger	
-		
-	- Back of the hand's length	
-	- "Projective" hand width	
-	– Direct fist width	
Figure A.6 -	 Distal middle hand's (metacarpus') thickness 	
Figure A.7 -	 "Projective" distal thumb joint's width 	
Figure A.8 -	- "Projective" distal forefinger joint's width	
-		
Table 1 – T	ask assessment	11
Table 2 – C	ylinder knobs	21
	ar-grip knobs	
	lechanical selection wheels (See Figure 2)	
1 able 5 - S	lide control (See Figure 3)	24

- 4 -

INTERNATIONAL ELECTROTECHNICAL COMMISSION

ELECTRIC TOASTERS FOR HOUSEHOLD AND SIMILAR USE – METHODS AND MEASUREMENTS FOR IMPROVING ACCESSIBILITY

FOREWORD

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC National Committees undertake to apply IEC Publications transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC itself does not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and, in some areas, access to IEC marks of conformity. IEC is not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

The main task of IEC technical committees is to prepare International Standards. In exceptional circumstances, a technical committee may propose the publication of a Technical Specification when

- the required support cannot be obtained for the publication of an International Standard, despite repeated efforts, or
- the subject is still under technical development or where, for any other reason, there is the future but no immediate possibility of an agreement on an International Standard.

Technical Specifications are subject to review within three years of publication to decide whether they can be transformed into International Standards.

IEC TS 62835, which is a Technical Specification, has been prepared by IEC technical committee 59: Performance of household and similar electrical appliances.

The text of this Technical Specification is based on the following documents:

Enquiry draft	Report on voting
59/618/DTS	59/631/RVC

Full information on the voting for the approval of this Technical Specification can be found in the report on voting indicated in the above table.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

In this Technical Specification, the following type is used:

- compliance statements: in italic type.

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC website under "http://webstore.iec.ch" in the data related to the specific publication. At this date, the publication will be

- transformed into an International standard,
- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

A bilingual version of this publication may be issued at a later date.

INTRODUCTION

Ever greater demands are now being placed on the accessibility of products, but despite this, there has been no easily available data for assessing and evaluating products from an accessibility perspective. An effective way to conduct product development is to work on the basis of adequate testing methods for assessing various properties, as accessibility recommendations can be formulated more clearly and be given greater emphasis during the development of appliances. Accessibility properties must be prioritised alongside functional, technical and production-related properties.

For this purpose, an inventory of sources with a product-accessibility focus has been drawn up, which has given useful basic information and data for setting recommendations for the design of products. This Technical Specification on toasters is a result of this work, and provides information in the form of accessibility facts and an understanding of the interaction of user and appliance.

This Technical Specification is being issued in the Technical Specification series of publications (according to the ISO/IEC Directives, Part 1, 3.1.1.1) as a "prospective standard for provisional application" in the field of accessibility of household appliances because there is an urgent need for guidance on how standards in this field should be used to meet an identified need.

This Technical Specification provides recommendations and measurements for product characteristics of household toasters, which contribute to their accessibility and underlying ergonomic principles. These recommendations originate from scientific knowledge and the theory of ergonomics, physiology, product design and other relevant disciplines. This Technical Specification applies ISO/IEC Guide 71 and ISO/TR 22411 to toasters. Data is drawn from ISO/TR 22411 and, if not specified there, from other sources.

The purpose of designing and evaluating toasters with regard to accessibility is to maximize the number of people who can readily use the products. Accessible products can be designed by incorporating product characteristics that are beneficial for the user. This Technical Specification explains the characteristics, which meet the needs and abilities of an intended user.

However, the characteristics that a product needs for accessibility are dependent on the type of user and task. This Technical Specification therefore includes objective criteria regarding accessibility for product characteristics of the toaster.

ELECTRIC TOASTERS FOR HOUSEHOLD AND SIMILAR USE – METHODS AND MEASUREMENTS FOR IMPROVING ACCESSIBILITY

1 Scope

This Technical Specification contains accessibility recommendations to enable the use of toasters by older persons and persons with disabilities. It provides guidance to achieve more accessible toasters.

This Technical Specification provides test methods and data that support accessible design.

This Technical Specification gives guidance to apply ISO/TR 22411 and ISO/IEC Guide 71 to the design of toasters and to IEC 60442. It does not deal with safety issues nor cover toasters for professional use.

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60335-1, Household and similar electrical appliances – Safety – Part 1: General requirements

IEC 60335-2-9, Household and similar electrical appliances – Safety – Part 2-9: Particular requirements for grills, toasters and similar portable cooking appliances

IEC 60417, *Graphical symbols for use on equipment* (available at: <u>http://www.graphical-symbols.info/equipment</u>)

IEC 60442:1998, *Electric toasters for household and similar purposes – Methods for measuring the performance* IEC 60442:1998/AMD1:2003¹

IEC TR 61592, Household electrical appliances – Guidelines for consumer panel testing

IEC 82079-1:2012, Preparation of instructions for use – Structuring, content and presentation – Part 1: General principles and detailed requirements

ISO/IEC Guide 37, *Instructions for use of products by consumers*

ISO/IEC Guide 71:2014, Guide for addressing accessibility in standards

ISO 2813, Paints and varnishes – Determination of gloss value at 20 degrees, 60 degrees and 85 degrees

ISO/TR 22411:2008, Ergonomics data and guidelines for the application of ISO/IEC Guide 71 to products and services to address the needs of older persons and persons with disabilities

¹ There exists a consolidated edition 2.1 including IEC 60442:1998 and its Amendment 1:2003.

ISO 7000, *Graphical symbols for use on equipment – Registered symbols* (available at: <u>http://www.graphical-symbols.info/equipment</u>)

EN 12464-1, Light and lighting – Lighting of work places – Part 1: Indoor work places

EN 13300, Paints and varnishes – Water-borne coating materials and coating systems for interior walls and ceilings. Classification